



WHAT YOU NEED TO KNOW

CIC Insurance Group Plc has partnered with **AA Kenya** to bring you **Accident Scene Management Services**. This solution will provide CIC motor comprehensive insurance customers support in the event of accidents.



ABOUT THE SERVICES

Accident Scene Management Services

Under this service, AA Kenya will be the first responders in an accident scene, and will undertake the following;

- Customer support at the scene of accident, including hailing of ambulance services if necessary
- Secure the accident scene
- Conduct a brief assessment of the vehicle confirming nature of accident and extent of damage
- Tow the vehicle to preferred destination

How AA Kenya will support;

- Motor bikes stationed in major towns in Kenya at strategic locations to reach CIC customers in the shortest time possible
- 24-hour operations
- A highly competent team that is skilled in vehicle assessments and mechanics
- AA Towing Services, in the event the accident vehicle requires towing
- Ambulance services

