

MPESA PAYMENT PROCESS



Pursuant to the Data Protection Act 2019, Safaricom will be changing how they share data with Lipa Na M-Pesa Partners. As we strive to ensure you receive the best services stress free, we encourage you to strictly adhere to the below MPESA payment process to ensure your payment is updated correctly. If you are not sure of your details for the account number, kindly contact us for confirmation before initiating payment.

1. CIC LIFE ASSURANCE

a) ORDINARY LIFE

Paybill No: 600111/ 600114/ 600124

Account number: Policy number (including the back slash "/")

b) PENSION

Paybill No: 600113

Account number: Enter member number for individual clients e.g JPP000123

2. CIC GENERAL INSURANCE

Paybill No: 600112

Account number: Enter Registration number - For motor policies e.g KCV072Y

Account number: policy number without the back slashes (/) - For non-motor policies e.g 010911000070201903

3. CIC MEDICAL INSURANCE

Paybill No: 600116

Account number: For Corporate clients Enter name of client and scheme name e.g Anne Muthoni & KESHA

For individual clients enter name of client /MED e.g. Anne Muthoni / MED

4. CIC ASSET MANAGEMENT

Paybill No: 600118

Account number: Enter member number

Contact details: Call – **0703099120**, Email - callc@cic.co.ke , WhatsApp - **0703099000**